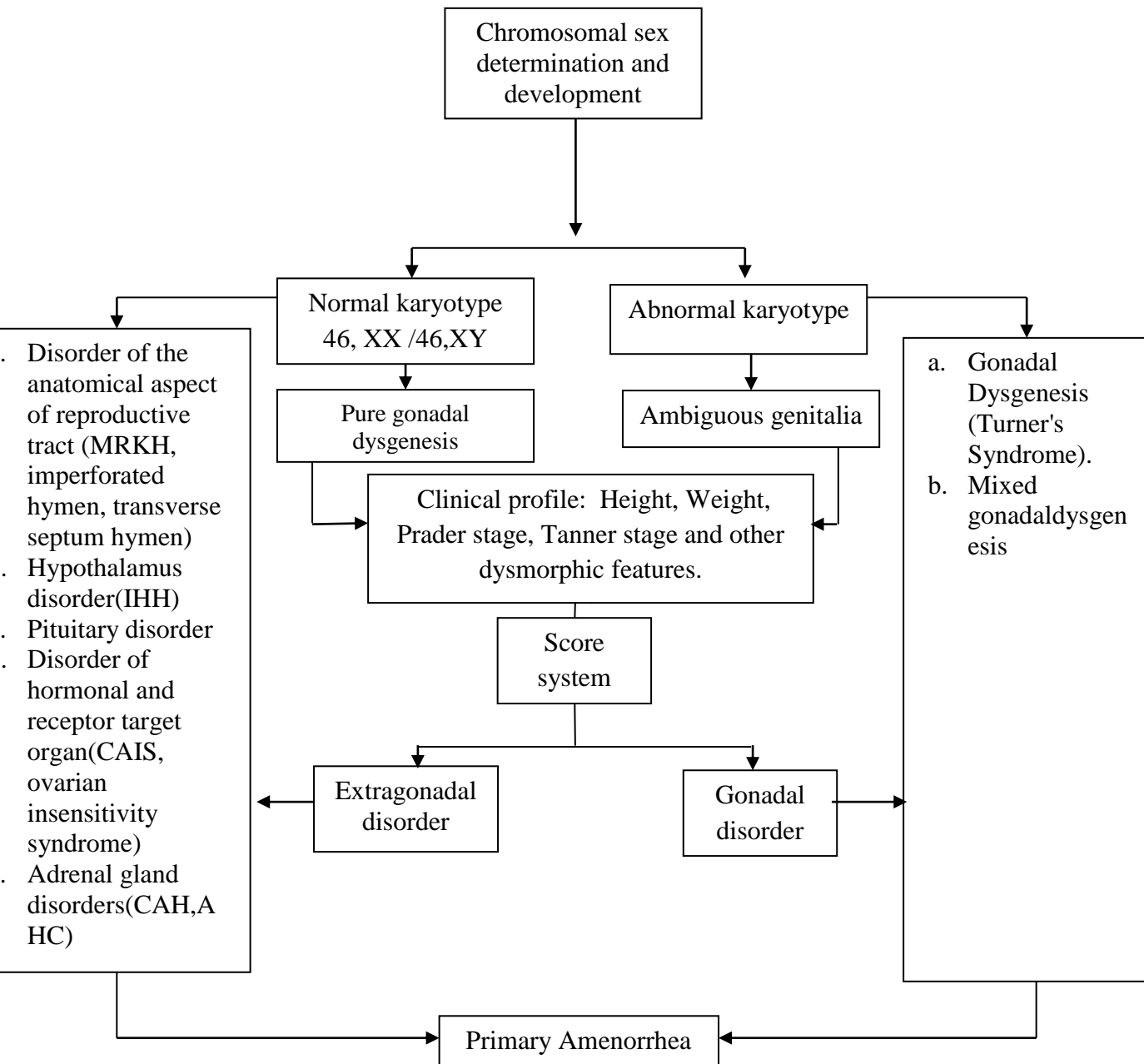


## CHAPTER III

### THEORETICAL FRAMEWORK AND CONCEPTUAL FRAMEWORK

#### 3.1. Theoretical Framework



#### 3.2. Conceptual Framework

