DAFTAR PUSTAKA

Ahn, S. B., 2011, Compatible weighting method with rank order centroid: Maximum entropy ordered weighted averaging approach, *European Journal of Operational Research 212*, 552 – 559.

Banker, R.D., Chang, H., dan Pizzini, M., 2011, The judgmental effects of strategy maps in balanced scorecard performance evaluations, *International Journal of Accounting Information Systems 12*, 259 – 279.

Blank, S., 2013, Why the Lean Start-Up Changes Everything, *Harvard Business Review 91 (5)*, 63 – 72.

Choi, S. H., dan Ahn, S. B., 2011, Rank order-based recommendation approach for multiple featured products, *International Journal of Expert Systems with Applications 38*, 7081 – 7087.

Chytas, P., Glykas, M., Valiris, G., 2011, A proactive balanced scorecard, *International Journal of Information Management 31*, 460 – 468.

Danielson, M., dan Ekenberg, L., 2017, Trade-Offs for Ordinal Ranking Methods in Multi-criteria Decisions, *International Journal of Group Decision and Negotiation 12*, 175.

Ehrenhard, M., Wijnhoven, F., Broek, T.V., dan Stagno, M.Z., 2017, Unlocking how start-ups create business value with mobile applications: Development of an App-enabled Business Innovation Cycle, *International Journal of Technological Forecasting & Social Change 115*, 26 – 36.

Ferreira, D.C., 2017, How Managers Use The Balanced Scorecard To Support Strategy Implementation And Formulation Processes, *Review of Applied Management Studies 65*, 14.

Franco, S., M., Lucianetti, L., dan Bourne, M., 2012, Contemporary performance measurement systems: a review of their consequences and a framework for research. *International Journal of Managament Accounting Research 23*, 79 – 119.

Haponava, T., dan Al-Jibouri, S., 2012, Proposed System for Measuring Project Performance Using Process-Based Key Performance Indicators, *International Journal of Management in Engineering 28* (2), 140 – 149.

https://tumbas.in/ (Diakses tanggal 26 Januari 2018)

Janakova, H., 2015, The Success Prediction of the Technological Start –up Projects in Slovak Conditions, *Procedia Economics and Finance 34*, 73 – 80.

Jogiyanto, 2005, *Analisis dan Desain Sistem Informasi*, Andi, Yogyakarta.

Kaganski, S., Majak, J., Karjust, K., dan Toompalu, S., 2017, Implementation Of Key Performance Indicators Selection Model As Part Of The Enterprise Analysis Model, *Procedia CIRP Conference on Manufacturing Systems 63*, 283 – 288.

Kaplan, R.S., dan Norton, D.P., 2006, "Alignment: using the balanced scorecard to create corporate synergies". *Massachusetts, Harvard Business School* 78(5), 167 – 76.

Konsta, K., dan Plomaritou, E., 2012, Key Performance Indicators (KPIs) and Shipping Companies Performance Evaluation: The Case of Greek Tanker Shipping Companies, *International Journal of Business and Management 10*, 142 – 155.

Marr, B., 2011, *Key Performance Indicators*, Pearson Financial Times Publishing, London, England.

Ries, E., 2011, *The Lean Startup: How Todays Entrepreneurs Use Continous Innovation to Create Radically Successful Business*, Crown Business, New York.

Roszkowska, E., 2013, Rank Ordering Criteria Weighting Methods – A Comparative Overview, *International Journal of* Optimum Studia Ekonomiczne Nr 5 (65).

Schramm, F., Dan Morais, D.C., 2012, Decision Support Model For Selecting And Evaluating Suppliers In The Construction Industry, *International Journal of Brazilian Operations Research Society 32* (3), 643 – 662.

Silva, S.B.V., dan Schramm, F., 2016, A multi-criteria approach for selection of agile methodologies in software development projects, *IEEE International Conference on Systems, Man, and Cybernetics*, 9 - 12.

Striteska, M., dan Jelinkova, L., 2015, Strategic Performance Management with Focus on the Customer, *Procedia - Social and Behavioral Sciences 210*, 66 – 76.

Turban, E., Sharda, R., dan Dellen, D., 2011, *Decision Support and Business Intelligence Systems Ninth Edition*. Pearson Education, Inc., New Jersey.

Wu, J.Z., dan Tiao, P.J., 2017, A Validation Scheme for Intelligent and Effective Multiple Criteria Decision-Making, *International Journal of Applied Soft Computing 68*, 866-872.

Yung, C.S., Pih, S.C., dan Chun, H.W., 2015, A study of Enterprise Resource Planning (ERP) system performance measurement using the quantitative Balanced Scorecard approach, *International Journal of Computer in Industry 75*, 127 - 139.