

ABSTRAK

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Peran Komite Medik dalam Pelaksanaan *Patient Safety* Aspek Tujuh Langkah Menuju Keselamatan Pasien di Rumah Sakit Islam Nahdlatul Ulama Demak

xiv + 93 halaman + 3 tabel + 2 gambar + 5 lampiran

Tugas Komite Medik adalah melakukan monitoring dan evaluasi mutu pelayanan medis melalui pembentukan sub komite-sub komite. Peran Komite Medik terhadap pelaksanaan *patient safety* di RSI. NU Demak belum terlaksana dengan baik. Keberadaan Komite Medik belum mempunyai peran yang berpengaruh terhadap pelaksanaan *patient safety*. Dari uraian di atas maka perlu dilakukan analisis peran Komite Medik dalam pelaksanaan *patient safety* aspek tujuh langkah menuju keselamatan pasien di Rumah Sakit Islam Nahdlatul Ulama Demak.

Jenis penelitian ini adalah kualitatif dengan pendekatan cross sectional. Pengumpulan data dilakukan dengan teknik wawancara mendalam dan observasi. Informan utama pada penelitian ini adalah sekretaris Komite Medik, dokter spesialis bedah serta dokter umum, dan Informan triangulasi yaitu direktur, ketua Komite Medik, dan Komite Mutu Keselamatan dan Kinerja. Analisis data dilakukan dengan metode *content analysis*.

Hasil penelitian menunjukkan bahwa secara keseluruhan Komite Medik di RSI. NU Demak masih belum berperan secara aktif karena implementor belum memahami sepenuhnya tentang manajemen pelaksanaan tujuh langkah menuju keselamatan pasien. Aspek komunikasi terkait sosialisasi sudah baik sedangkan aspek komunikasi dalam tim pelaksanaan masih kurang. Jumlah sumber daya manusia dan sarana prasarana masih kurang. Aspek disposisi menunjukkan bahwa sikap petugas masih kurang dan masih ada yang belum memiliki komitmen tinggi. Aspek birokrasi masih kurang. Standar Prosedur Operasional khusus untuk melaksanakan tujuh langkah menuju keselamatan pasien belum ada, hanya ada di tiap-tiap bagian yang dianggap menjadi dasar.

Disarankan agar pihak Rumah Sakit meningkatkan kesadaran seluruh staf akan nilai keselamatan pasien, perlu adanya rapat rutin yang dihadiri seluruh sub komite, dan membuat Standar Prosedur Operasional khusus untuk pelaksanaan manajemen tujuh langkah menuju keselamatan pasien.

Kata kunci : Komite Medik, Patient Safety
Keustakaan : 35 (2000 – 2017)

ABSTRACT

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The Roles of Medical Committee in Implementing Patient Safety of Seven Steps to Patient Safety at Islam Nahdlatul Ulama Hospital in Demak
xiv + 93 pages + 3 tables + 2 figures + 5 appendices

A medical committee has tasks to monitor and to evaluate quality of medical services through forming sub-committees. The roles of a medical committee to implement patient safety at Islam Nahdlatul Ulama Hospital in Demak has not been optimal. The existence of the medical committee has not contributed to the implementation of patient safety. Therefore, there needs to analyse the roles of the medical committee in implementing patient safety of seven steps to patient safety at Islam Nahdlatul Ulama Hospital in Demak.

This was a qualitative study using a cross-sectional approach. Data were collected by conducting indepth interview and observation. Main informants consisted of secretary of medical committee, surgeon, and physician. Meanwhile, informants for triangulation purpose consisted of director, chairman of medical committee, committee of safety quality and performance. Data were analysed using content analysis.

The results of this research showed that overall, the medical committee at the hospital had not actively involved because implementers had not fully understood the management of seven steps to patient safety. Aspect of communication related to socialisation was good. However, there was lack of communication in the implementer team. In addition, there was lack of number of human resource and means. Aspect of disposition demonstrated that officers' attitude was low and they had low commitment. Aspect of bureaucracy was low. There was no specific Standard Operating Procedure (SOP) for implementing seven steps to patient safety. There were only some parts that were used as a basic.

Hospital Management needs to improve awareness of all staffs about value of patient safety. Regular meeting attended by all sub committees needs to be conducted. Specific SOP needs to be arranged to implement seven steps to patient safety.

Keywords : Medical Committee, Patient Safety

Bibliography: 35 (2000-2017)