**Universitas Diponegoro**

**Fakultas Kesehatan Masyarakat**

**Program Studi Magister Ilmu Kesehatan Masyarakat**

**Konsentrasi Administrasi dan Kebijakan Kesehatan**

**2017**

**ABSTRAK**

**Rizky Ramdhani**

**Faktor-Faktor yang Memengaruhi *Job Performance* Tenaga Surveilans Kesehatan (Gasurkes) Kesehatan Ibu dan Anak dalam Pendampingan Ibu di Kota Semarang Tahun 2017**

**xviii + 166 halaman + 34 tabel + 3 gambar + 6 lampiran**

Tenaga Surveilans Kesehatan (Gasurkes) KIA merupakan petugas yang direkrut Dinas Kesehatan Kota Semarang untuk melakukan pendampingan terhadap ibu hamil hingga nifas secara rutin, dalam upaya untuk menurunkan Angka Kematian Ibu. Penelitian ini memiliki tujuan menganalisis faktor-faktor yang memengaruhi kinerja Gasurkes KIA, variabel yang terkait yaitu persepsi kemampuan, usaha yang dicurahkan dan dukungan organisasi.

Penelitian ini menggunakan metode kuantitatif, data diperoleh dari penilaian Gasurkes KIA terhadap kinerja dengan mengisi kuesioner yang disediakan menggunakan *rating scale* dan skala Guttman.

Hasil yang diperoleh dari penelitian ini yaitu mengetahui persepsi kemampuan Gasurkes KIA yang sesuai, persepsi usaha yang dicurahkan Gasurkes KIA baik, persepsi dukungan dari organisasi kepada Gasurkes KIA baik dan kinerja Gasurkes KIA dalam pendampingan ibu juga baik. Tidak ada hubungan antara persepsi Kemampuan dengan persepsi kinerja Gasurkes KIA (*p-value* = 0,074), ada hubungan antara persepsi usaha yang dicurahkan dengan persepsi kinerja Gasurkes KIA (*p-value* = 0,007) dan ada hubungan antara persepsi dukungan organisasi dengan persepsi kinerja Gasurkes KIA (*p-value* =0,0001) dalam pendampingan ibu.

Persepsi usaha yang dicurahkan (*p-value* =0,021 dan nilai *exp (β)* = 2,747) dan persepsi dukungan organisasi (*p-value* =0,0001 dan nilai *exp (β)*= 3,729) memiliki pengaruh yang signifikan terhadap persepsi kinerja Gasurkes KIA dalam pendampingan ibu. Untuk itu diharapkan usaha yang dicurahkan dan dukungan organisasi dapat ditingkatkan dan dijadikan faktor dalam meningkatkan kinerja Gasurkes KIA.

Kata Kunci : Persepsi, Kemampuan, Usaha, Dukungan, Kinerja, Gasurkes KIA

Kepustakaan : 86 (1986 – 2016)

**Diponegoro University**

**Faculty of Public Health**

**Master’s Study Program in Public Health**

**Majoring in Administration and Health Policy**

**2017**

**ABSTRACT**

**Rizky Ramdhani**

**Factors Influencing Job Performance of Health Surveillance Workers of Maternal and Child Health in Accompanying Mothers in Semarang City in 2017**

**xviii + 166 pages + 34 tables + 3 figures + 6 appendices**

Health Surveillance Workers of Maternal and Child Health (MCH) are employees recruited by Semarang City Health Office to regularly accompany pregnant women until a post natal period in order to decrease Maternal Mortality Rate. This study aimed at analysing factors influencing job performance of health surveillance workers of MCH. Related variables consisted of perception of capability, efforts that were made, and support of organisation. This research used a quantitative method. Data were obtained from assessment of Health Surveillance Workers of MCH towards job performance by filling a questionnaire using rating scale and Guttman scale.

The results of this research showed that most of the respondents had good perceptions of capability, good perceptions of efforts, good perceptions of support of organisation, and good job performance. There was no significant relationship between perception of capability and perception of job performance (p-value=0.074). In contrast, the variables of perception of efforts that were made (p-value=0.007) and perception of support of organisation (p-value=0.0001) statistically significantly related to job performance. Perception of efforts that were made had p-value=0.021 and Exp(B)=2.747. Perception of support of organisation had p-value=0.0001 and Exp(B)=3.729. It means that these both variables significantly influenced job performance. Therefore, efforts that were made and support of organisation could be improved and become factors that were considered to improve job performance of Health Surveillance Workers of MCH.

Keywords : Perception, Capability, Efforts, Support, Job Performance, Health

Surveillance Workers of MCH

Bibliography: 86 (1986-2016)