

ABSTRAK

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**Mutu Pelayanan Asuhan *Antenatal* oleh Bidan Pasca Pelatihan *Antenatal Care* Terpadu kepada ibu Hamil di Provinsi Sulawesi Tengah Tahun 2014
xv + 150 halaman + 5 tabel + 7 gambar + 10 lampiran**

Angka Kematian ibu masih cukup tinggi di provinsi Sulawesi Tengah (122/100.000 kelahiran hidup) sehingga diperlukan kegiatan pelatihan untuk meningkatkan kemampuan, sikap, dan keterampilan bidan dalam pelayanan *Antenatal Care* (ANC). Hal ini berkaitan dengan mutu pelayanan asuhan ANC. Pelatihan ANC terpadu telah dilaksanakan di tingkat provinsi pada tahun 2012. Penelitian ini bertujuan menganalisis dimensi mutu pelayanan asuhan antenatal oleh bidan pasca pelatihan ANC Terpadu.

Penelitian ini menggunakan metode kualitatif. Pengumpulan data dilakukan dengan observasi dan wawancara mendalam pada 14 orang informan utama yaitu bidan yang telah mengikuti pelatihan ANC terpadu di daerah terpencil dan perbatasan serta daerah yang bermasalah kesehatan yang bertugas di Puskesmas. Informan triangulasi adalah 14 orang ibu hamil, dan enam orang Kasi KIA DKK Kabupaten, Kota dan Provinsi Sulawesi Tengah. Analisis data dilakukan dengan metode analisis isi.

Hasil penelitian menunjukkan dari unsur masukan: asuhan antenatal dilakukan oleh bidan D III kebidanan, pelayanan ANC tidak dipunggut biaya, dan terdapat masalah kekurangan alat pemeriksaan laboratorium seperti pemeriksaan HB, test *Protein* dan *Glukose*. Proses pembuatan perencanaan asuhan dilaksanakan setiap ada kunjungan, pemeriksaan kehamilan dilaksanakan sesuai standar pelayanan. Pengawasan dilakukan sebulan sekali dan yang diawasi adalah pencapaian PWS KIA. Bidan dalam memberikan pelayanan antenatal kepada ibu hamil menghargai, menghormati, memberikan perhatian dan mendengarkan keluhan dan juga menjaga rahasia ibu hamil.

Direkomendasikan kepada Kasi KIA DKK Provinsi Sulawesi Tengah untuk lebih memenuhi kelengkapan alat pemeriksaan kehamilan, khususnya alat pemeriksaan laboratorium seperti *Test Protein*, *Glukose* dan pemeriksaan HB.

Kata Kunci : Mutu Pelayanan Asuhan Antenatal, Aspek Masukan, Proses, Keluaran.

Pustaka : 47 (1994-2012).

ABSTRACT

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Quality of Antenatal Care Services by Midwives after Training of Integrated Antenatal Care to Pregnant Women in Province of Central Sulawesi in 2014

xv + 150 pages + 5 tables + 7 figures + 10 enclosures

Maternal Mortality Rate in Province of Central Sulawesi was high (122/100,000 live births). Therefore, there needed to conduct a training to improve ability, attitude, and skills of midwives in providing Antenatal Care Services (ANC). This related to quality of ANC services. An integrated training of ANC had been conducted at a province level in 2012. The aim of this study was to analyse dimensions of quality of ANC services by midwives after training of integrated ANC.

This was a qualitative study. Data were collected by conducting observation and indepth interview towards 14 main informants consisted of midwives working at health centres who had followed the training of integrated ANC in remote and border areas and in an area that had health problems. Meanwhile, informants for triangulation purpose consisted of 14 pregnant women and 6 heads of Maternal and Child Health (MCH) sections at District Health Office, City Health Office, and Province Health Office of Central Sulawesi. Furthermore, data were analysed using content analysis.

The results of this study showed that regarding input, ANC services were provided by Midwives graduated from D III Midwifery, ANC services were free of charge, and there was lack of laboratory equipment particularly for tests of Haemoglobin, Protein, and Glucose. Planning was made when there was any visit, ANC was conducted in accordance with a service standard. The local area monitoring of MCH coverage was implemented once a month. Midwives in providing ANC services appreciated, respected, paid attention, listened complaints, and keep secrets of pregnant women.

As suggestions, Heads of MCH sections at Health Offices in Province of Central Sulawesi need to provide laboratory equipment for pregnancy test particularly for tests of protein, glucose, and haemoglobin.

Key Words : Quality of Antenatal Care Services, Aspects of Input, Process, and Output

Bibliography : 47 (1994-2012)