

DAFTAR PUSTAKA

- Dimyati, Tjutju Tarliah, Akhmad, *Operation Research Model-model Pengambilan Keputusan*, Sinar Baru, Bandung, 1992
- Gillet, Billy E., *Introduction to Operation Research A Computer – Oriented Algorithmic Approach*, Tata Mc Graw-Hill Publishing Company LTD, New Delhi, 1979
- Gross, Donald, Carl M. Harris, *Fundamental of Queueing Theory*, John Willey and Sons, New York, 1974
- Hillier F.S. and Liberman GJ, *Introduction to Operation Research*, 4 ed., Holden-pai, Inc., Dackland, California, 1989
- Saaty, Thomas L., *Element of Queueing Theory with Applications*, Mc Graw-Hill Book Company, Inc, New York, 1961
- Siagian P., *Operasional Penelitian, Teori dan Praktek*, Universitas Indonesia, Jakarta, 1987
- Silaban, Pantur, *Penerapan Aljabar Linier*, Erlangga, Jakarta, 1988
- Sri Utamiwati, *Analisis Model Antrian dengan Menggunakan Persamaan Differensi Probabilitas dan Transformasi Laplace*, TA tahun 1994
- Taha, Hamdy A., *Operation Research: An Introduction*, edisi ke-4; MacMillan Publishing Company, Inc., New York, 1987