

ABSTRAK

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Faktor yang Mempengaruhi Perilaku Dokter dalam Kelengkapan Pengisian Resume Medis Rawat Inap di RSUD RA Kartini Jepara Tahun 2010

xviii + 118 halaman + 18 tabel + 1 gambar + 7 lampiran

Ketidaklengkapan rekam medis di RSUD RA Kartini Jepara banyak terdapat di resume medis rawat inap. Ketidaklengkapan tersebut dapat dipengaruhi oleh sikap, motivasi dan persepsi dokter. Tujuan penelitian adalah mengetahui faktor-faktor yang mempengaruhi perilaku dokter dalam kelengkapan pengisian resume medis rawat inap.

Jenis penelitian adalah observasional dengan pendekatan *cross sectional*. Populasi penelitian adalah 23 dokter spesialis di RSUD RA Kartini Jepara. Sampel adalah semua dokter yang memenuhi kriteria inklusi yang bertugas merawat pasien rawat inap selama minimal 1 tahun. Analisis data secara kuantitatif yaitu deskriptif, analisis bivariat dengan Uji Korelasi *Rank Spearman* dan analisis multivariat dengan Regresi Linier Berganda; serta secara kualitatif.

Hasil penelitian menunjukkan, bahwa kelengkapan pengisian resume medis rawat inap mempunyai median 80,6% dengan simpang baku 7,8%. Sebagian besar dokter mempunyai sikap tentang rekam medis baik, motivasi baik, persepsi tentang beban kerja cukup, dukungan teman kerja baik dan dukungan manajemen rumah sakit baik. Sikap, motivasi, persepsi tentang beban kerja, persepsi tentang dukungan teman kerja dan persepsi tentang dukungan manajemen rumah sakit secara bersama-sama berpengaruh terhadap kelengkapan pengisian resume medis rawat inap (nilai $p=0,0001$). Faktor paling berpengaruh terhadap kelengkapan pengisian resume medis rawat inap adalah motivasi dokter (nilai $p=0,0001$). Hasil studi kualitatif memperkuat hasil kuantitatif dan mengusulkan pelaksanaan SIMRS secara elektronik, penghargaan dan pendisiplinan.

Disarankan kepada Manajemen RSUD RA Kartini Jepara untuk dilakukan pengisian rekam medis secara elektronik, sehingga transparansi dan akuntabilitas terjaga, peningkatan koordinasi dengan Komite Medis, pemberian penghargaan, pemberlakuan pendisiplinan dan upaya monitoring evaluasi.

Kata kunci : resume medis, perilaku dokter, sikap, motivasi, persepsi.

Kepustakaan : 31, 1993-2010

ABSTRAK

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Factors which Influence Doctor's Behaviour in Completing Inpatient's Medical Resume at RA Kartini Hospital Jepara in 2010

xviii + 118 pages + 18 tables + 1 figure + 7 enclosures

Incompleteness of medical record at RA Kartini general hospital Jepara was identified in inpatient medical resume. This incompleteness could be influenced by attitude, motivation and perception of physician. Objective of this study was to know factors that influenced physician behaviour in the completeness of inpatient medical resume writing.

This was an observational study with cross sectional approach. Study population was 23 medical specialists at RA Kartini general hospital Jepara. All medical specialists fulfilling inclusion and exclusion criteria, had worked in the inpatient ward for at least 1 year, were included as study samples. Data were analyzed quantitatively and it included descriptive analysis, bivariate analysis using Rank Spearman correlation test and multivariate analysis using multiple linier regression. Qualitative analysis was also implemented.

Results of study showed that completeness of inpatient medical resume writing had median of 80.6% with standard deviation of 7.8%. Most of physician had good attitude to medical record, good motivation, fair perception regarding workload, good support from colleagues and good support from the hospital management. All the following factors namely attitude, motivation, perception on workload, perception on colleague support and perception on hospital management support, influenced medical resume writing completeness ($p= 0.0001$). The most influencing factor towards completeness of inpatient medical resume writing was physician motivation ($p= 0.0001$). Result of qualitative study strengthened the quantitative results and suggested the SIMRS implementation by electronic, reward and discipline.

It is suggested to RA Kartini general hospital management board to keep medical record electronically in order to maintain transparency and performance accountability, to improve coordination with medical committee, to give rewards, to implement disciplinary and evaluation monitoring effort.

Key words : medical resume, physician behaviour, attitude, motivation,
perception

Bibliography : 31, 1993 - 2010